



**TELANGANA GRAMEENA BANK
HEAD OFFICE : HYDERABAD**

TENDER NOTICE (e-tender) FOR ANNUAL MAINTENANCE CONTRACT (AMC) OF DIGITAL IP BASED CCTV SYSTEMS FUNCTIONING IN 427 EXISTING BRANCHES, 08 RBOs AND HEAD OFFICE FOR THREE YEARS INCLUDING REPLACEMENT OF PARTS / SPARE PARTS IN TELANGANA GRAMEENA BANK SPREAD OVER IN FIVE ERSTWHILE DISTRICTS (ADILABAD, KARIMNAGAR, NIZAMABAD, RANGAREDDY & HYDERABAD) OF TELANGANA STATE.

(REPUTED VENDORS NEED TO APPLY)

TENDER No.TGB/FA/2022-23/06 dated 17.02.2023

**Last date for submission of Online Bids : Before 2.00 PM On
09.03.2023 (Thursday)**

NOTICE INVITING TENDERS (NIT)

Online tenders are invited from reputed service providers/ firms engaged in installation of security and surveillance systems, hereinafter referred as 'The Bidder/Vendor' registered under Company Act 1956, (Now companies Act, 2013) for the above works. The Bidder should be a profitable registered company / firm involved in supply, installation & maintenance of CCTV Systems for at least 3 (Three) years and not blacklisted by any Bank either for substandard equipment or for poor monthly maintenance service.

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| 1 | Name of the work | ANNUAL MAINTENANCE CONTRACT (AMC) OF DIGITAL IP BASED CCTV SYSTEMS FUNCTIONING IN 427 EXISTING BRANCHES, 08 RBOs AND HEAD OFFICE FOR THREE YEARS INCLUDING REPLACEMENT OF PARTS / SPARE PARTS (WHERE IRREPARABLE SITUATION ARISES) IN TELANGANA GRAMEENA BANK SPREAD OVER IN FIVE ERSTWHILE DISTRICTS (ADILABAD, KARIMNAGAR, NIZAMABAD, RANGAREDDY & HYDERABAD) OF TELANGANA STATE. Work order may vary as per the requirement. |
| 2 | Date, Time and Place where tender forms are available | From 02.00PM on 17.02.2023 (Friday) To 02.00PM on 09.03.2023 (Thursday) on our Bank website:www.tgbhyd.in and https://etender.sbi |
| 3 | Time and Last Date of Submission of Tender | Up to 2.00PM on 09.03.2023 (Thursday) |
| 4 | Date and Time of Opening of Tenders | 04.00PM on 09.03.2023 (Thursday) |
| 5 | Reverse auction | From 11.00 AM to 01.00PM 14.03.2023 (Tuesday) |
| 6 | TGB e-Tender service provider & Reverse auction conducted by | Mr. Dinesh Pamwani, M/s e-Procurement Technologies Ltd, Ahmedabad :Ph. Nos. 07968136822, 91-6354919567 e-mail:dinesh.p@auctiontiger.net |
| 7 | Place & Address for Submission of | General Manager-I, Telangana Grameena Bank, |

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| | EMD/Tender. | Head Office, H. No. 2-1-520, 2nd Floor, Vijaya Sri SaiCelestia, Shankermuth Road, St No:9, Nallakunta, HYDERABAD-500 044 |
| 8 | Quantum of Earnest Money Deposit (EMD) or MSME CLAUSE | <p>The bidder shall have to deposit earnest money in the form of DD/Pay Order for Rs.1,00,000.00 (Rupees One Lakh only) from any Scheduled Commercial Bank or Telangana Grameena Bank favouring “Telangana Grameena Bank, Head Office, Hyderabad”, which will be returned on expiry of the three years of the tender/ contract period. (The EMD DD should be submitted well before the scheduled time of the technical bid i.e., 02.00 PM on 09.03.2023 (Thursday).</p> <p>MSME CLAUSE :</p> <p>The offer without Earnest Money Deposit would be considered as non-responsive, incomplete and shall be out rightly rejected. Further, The Micro And Small Enterprises are exempted from payment of Earnest Money subject to furnishing of relevant valid Certificate for claiming Exemption.</p> <p>In addition to the above, the Micro and Small Enterprises (MSEs) are exempted from submission of EMD (Bid security). Bidders claiming exemption of EMD under this are however required to submit a signed Bid securing declaration accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of THREE years from being eligible to submit Bids for tenders with Bank or blacklisted for lifetime as the case may be decided by the Bank.</p> |
| 9 | Stipulated time for completion of the work/supply. | Upon receipt of work order, Preventive Maintenance Visits have to be conducted on half yearly basis and also as & when required as per branch calls. Replacement of Parts/Spare parts shall be taken as per requirement within 24 hours. |

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| 10 | Liquidated Damages (Penalty clause) | In case of delay in Supply & Installation and maintenance of systems, a penalty @ 1% of the value of the work for 5 days subject to a maximum of 5% (as per the value of work) would be strictly imposed. Bank reserves its right to cancel the order and to forfeit the EMD/ Performance guarantee. |
| 11 | Period of Tender/ Contract | Three Years from the date of allotment of the tender/ contract. |
| 12 | Date of Pre-bid meeting | At 04.00 PM on 27.02.2023(Monday) at our Head Office Premises |
| 13 | Contact detail | 7901617532, 8332988588, cmstationeryandfa@tgbhyd.in |
| 14 | Taxes | Rates quoted should be all inclusive (Inclusive of GST & other charges transportation, installation etc.) |

Note: The bank reserves the right to cancel or postpone the tenders at any stage without assigning any reason. The bid which is received after due date & time is liable for rejection. Applications incomplete in any respect & which are not legible are liable for rejection.

Annexure-I & II: Technical bid: Bidder should furnish Make / Model for Digital IP/Analog based CCTV Camera systems for Parts/Spare parts requiring replacement and should be of standard quality.

Annexure-III: Particulars of bidder

Annexure-IV: Declaration by bidder

Annexure-V: Indicative Price Bid for the **Annual Maintenance Contract (AMC) of Digital IP based CCTV systems functioning in existing 427 branches, 08 RBOs and Head Office (Analog) for three years including replacement of parts / spare parts (where irreparable situation arises) in Telangana Grameena Bank.**

Annexure-VI: List of 427 Branches, 08 RBOs and Head Office for AMC of CCTV (Digital IP based NVR/DVR & DVR, Analog) systems.

I. BIDDERS' ELIGIBILITY CRITERIA

1. The Bidder should be a profitable Registered company / firm involved in **SUPPLY, INSTALLATION AND COMPREHENSIVE AMC OF STANDALONE DIGITAL IP BASED CCTV SYSTEMS WITH NVR** for at least three (3) years. The firm should have minimum annual turnover of Rs.25,00,000.00 (Rupees Twenty five lakhs only) for the years ending 31st March 2020, 31st March 2021 & 31st March 2022. The bidder/ vendor have to submit copy of audited or CA Certified Balance sheet, Profit & Loss statement and trading account details for these financial years.

- a. "The Bidder will have to **submit documentary evidences confirming** that they have minimum experience of **three years** having successfully completed the similar work costing not less than the amount equal to Rs.15,00,000.00 (Rupees Fifteen lakhs only) i.e. **SUPPLY, INSTALLATION AND COMPREHENSIVE AMC OF STANDALONE DIGITAL IP BASED CCTV CAMERA SYSTEMS WITH NVR for Govt/PSU/ Banking & Other Institutions** (Attach supporting documents)".
- b. Bank may assign to install or up gradation of NVR, CCTV IP cameras, hard disk, PoE switch as per the security requirement of branches during tender/ contract validity period i.e. three years from the date of allotment of tenders.
- c. The Bidder should provide proper documentary proof in support of satisfactory completion of similar works during the last three years. Copies of award letters, bills will not be accepted. Work order / completion certificate copies, experience certificate issued by the clients are only acceptable as proof.

2. Terms And Conditions:

- a. **Quoted Product:** The **PARTS / SPARE PARTS FOR REPLACEMENT QUOTED FOR DIGITAL IP BASED CCTV SYSTEMS** should be from one principal company. If any vendor/firm quoted for two different principal companies for the said products, their bids will be summarily rejected.
- b. **Bidders** should undertake to provide the Bank **Annual Maintenance Contract (AMC) of Digital IP based CCTV Camera systems functioning in 427 existing branches, 08 RBOs and Head Office for a period of Three (3) years including replacement and maintenance (where irreparable situation arises) in Telangana Grameena Bank** as and when required as per the rates quoted. Further, the **SUCCESSFUL BIDDER HAS TO CONDUCT HALF YEARLY PREVENTIVE MAINTENANCE VISITS** to ensure proper functioning of CCTV Cameras and proper

recording and other Devices. The Bidder shall cover all the Hardware and any software accompanying the Hardware and included in the cost thereof. Besides, the successful Bidder shall have to attend to all break-down calls within 24 hours within the Service Area of Telangana Grameena Bank.

3. Indemnity clause:

a. The bidder/ vendor represents and warrants that the repair and maintenance service to be provided do not violate or infringe upon any patent, copyright, trade secret, or other proprietary right of any other person or other entity. The bidder/ vendor agrees that it will, and hereby does, indemnify the Bank from any claim, damages, loss, penalty etc., directly or indirectly resulting from or arising out of any breach or claimed breach of this tender/ work order/ Agreement.

b. The bidder/ vendor agrees to indemnify and hereby keeps the Bank indemnified against all claims, suit or proceedings and against all actions, loss, damages, frauds, reputation loss, costs, expenses, charges, including legal expenses (Attorney, Advocates fees included) which the Bank may suffer or incur on account of any deficiency in services rendered by the bidder/ vendor or breach of any obligations mentioned in clauses hereinabove, including without limitation, breach of confidentiality obligations or any acts of commission / omission on the part of the employees, agents, representatives or Sub-Contractors, etc of the bidder/ vendor. The bidder/ vendor agrees to make good the loss suffered by the Bank on first demand made by the Bank in this regard which shall be final conclusive and binding on the bidder/ Vendor.

c. It will be the sole responsibility of the bidder/ vendor to ensure that he complies with all the applicable Central/State legal provisions for hiring his staff to provide the services to the Bank, and the bank authorities shall be compensated/ indemnified by the bidder/ vendor, if any violation is detected by any authority and any penalty (monetary or otherwise)/ cost is imposed upon/ suffered by any of the bank authorities due to non- compliance by the bidder/ vendor.

d. The bidder/ vendor acknowledge that all material and information which has or will come into its possession or knowledge in connection with this tender/ work order/ Agreement or in performance thereof, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging or cause loss to the Bank. The bidder/ vendor agrees to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this tender/ work order/ Agreement, to release or disclose it only to bidder's/ vendor's employees requiring such information, and not to release or disclose it to any third party. The bidder/ vendor agrees to take appropriate steps/ action with respect to its employees

to ensure that the obligations of non-use and non-disclosure of confidential information under this tender/ work order/ Agreement are fully satisfied and if any loss caused to the Bank by such acts of the employees, agents, representatives or Sub-Contractors, etc of the bidder/ vendor, the bidder/ vendor shall indemnify the Bank.

- e. The bidder/ vendor further undertakes to promptly notify the Bank in writing any breach of obligation of the tender/ work order/ Agreement by its employees, agents, representatives or Sub-Contractors, etc including confidentiality obligation and in such an event, the Bank will in addition to and without prejudice to any other available remedies be entitled to immediate equitable relief in a Court of competent jurisdiction to protect its interest including injunctive relief.
- f. The bidder/ vendor shall be directly and vicariously liable to indemnify the Bank in case of any misuse of data/ information of the Bank by the bidder/ vendor or any of its officials or representatives deliberate or otherwise and this includes intangible / reputation losses of the Bank.
- g. The bidder/ vendor shall indemnify and keep fully and effectively indemnified the Bank from time to time for all costs, fine, penalties, expenses or damages, etc. that the Bank incurred as a result of any violation of any provisions/ clauses of the tender/ work order/ Agreement or negligence by the bidder/ vendor or against any fine or penalty levied on the Bank for improper payment of tax for the reasons attributable to the bidder/ vendor.
- h. The bidder/ vendor hereby undertakes the responsibility to take all possible measures, at no additional cost, to avoid or rectify any issues which thereby results in non-performance of software/ hardware/ deliverables within reasonable time. The Bank shall report as far as possible all material defects to the bidder/ vendor without undue delay. The bidder/ vendor also undertake to co-operate with other service providers thereby ensuring expected performance covered under scope of work.
- i. Nothing contained in this tender/ work order/ Agreement shall impair the Bank's right to claim damages without any limitation for an amount equal to the loss suffered for non-performance of software.
- j. The Bidders and their respective officers, employees, agents, and advisers shall observe the highest standard of ethics during the tender process and contract period. Notwithstanding anything to the contrary contained in this tender/ work order/ agreement, the Bank shall reject a Proposal without being liable in any manner whatsoever to the bidder/ vendor, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice,

coercive practice, undesirable practice, or restrictive practice (collectively the “Prohibited Practices”). In such an event, the Bank shall, without prejudice to its any other rights or remedies, forfeit and appropriate the Bid Security (EMD) or Performance Security, as the case may be, as mutually agreed genuine pre-estimated compensation and damages payable to the Bank for, inter alia, time, cost, and effort of the Bank, in regard to the tender process, including consideration and evaluation of such Bidder’s Proposal.

- k. The work order/ Agreement shall be effective from the date hereof and shall continue till expiration or termination of the work order/ agreement due to cessation of the business relationship between the parties. However, the obligation of the bidder/ vendor and any of its officials or representatives to keep the Confidential Information in confidence shall continue to be binding and applicable without limit in time except and until such information enters the public domain.

4. ANNUAL MAINTENANCE CONTRACT: AMC charges inclusive of preventive maintenance visits at half yearly intervals, maintenance and support, repairs and replacements of defective parts/kits/items/ **for three years period should be quoted inclusive of taxes in the Financial (indicative) price bid (Annexure-V).**

I. During AMC period the Bidder should ensure 90 days or more backup of CCTV cameras at all the locations at any given point of time as per RBI guidelines.

II. Bank may assign to install or additional/up gradation of CCTV IP cameras, hard disk, NVR and PoE Switch as per the security requirement of RBOs/Branches during AMC tender validity period i.e. three years from the date of allotment of tenders/ contract

III. During AMC period the Bidder should ensure that the cameras installed should cover maximum area and all corners of the bank and also to check 128 GB/64 GB memory card installed at branches for functioning and recording.

IV. The Make and model of Parts / Spare Parts requiring replacement for DIGITAL IP BASED CCTV Camera SYSTEMS quoted **(Annexure-I & II)** should be of good quality and standard type.

- V.The bidder/ vendor will have to mandatorily provide half yearly RBO/Branch/HO visits and have to arrange any number of on-call/ emergency visits without any charge on registering the complaint by the bank, even if preventive visit was done during the half year period.
- VI.If the Bank desires to shift the Equipment to a new site and install it there at urgently, the bidder/ vendor shall be informed of the same. The bidder/ vendor shall arrange to do so. The terms and conditions of this tender/ work order/ Agreement, after such shifting and re-installation, would continue to be binding on the bidder/ vendor. The shifting charges of the CCTV system shall be as per approved rates.
- VII.Technical specification sheet of each item for **DIGITAL IP BASED-NVR/Analog CCTV SYSTEMS** as per **Annexure-I & II** should be attached and duly signed by the bidder along with Technical Bid.
- VIII. **Subcontracting:** The bidder/ Vendor will not subcontract or permit anyone other than bidder's/ vendor's qualified personnel to perform any of the work, services or other performance required of bidder/ vendor under this tender/ work order/ Agreement without the prior written consent of the Bank.
- IX.The bidder should have service centers in Bank's operational area. The proof of the same is to be enclosed to the Technical bid.**
- X.The bidder has to setup "HELP DESK" for call registration and to provide call related information to users. One Senior Engineer among onsite staff shall be identified to work as call coordinator and manage Helpdesk.
- XI.**Undertaking by Bidder:** We understand and undertake that mere submission of application does not guarantee us tender and Bank's decision in this regard will be final and binding on us.

5. LIABILITY CLAUSE:

- a. The bidder/ vendor hereby agrees and declares that it shall be the sole responsibility of bidder/ vendor to comply with the provisions of all the applicable laws, concerning or in relation to rendering of services by bidder/ vendor as envisaged under this tender/ work order/ Agreement.

- b. The bidder/ vendor shall be responsible for compliance of all related laws, rules/ regulations and Government instruction from time to time that are applicable for the service to be provided by it during the currency of this tender/ work order/ Agreement.
- c. The bidder/ vendor shall procure and maintain all necessary licenses permissions, approvals from the relevant authorities under the applicable laws throughout the currency of this tender/ work order/ Agreement.
- d. The bidder/ vendor shall be solely liable & responsible for compliance of applicable Labour Laws in respect of its employees, agents, representatives, Sub-Contractors, etc and in particular laws relating to terminal benefits such as Pension, Gratuity, Provident Fund, Bonus or other benefits to which they may be entitled and the Bank shall have no liability in this regard.
- e. The persons engaged by the bidder/ vendor shall not be the employees of the Bank and the Bank shall not be responsible in any manner for payment of wage remuneration nor payment for PF, EPF due to such employees. It shall be the sole responsibility of the bidder/ vendor to handle all issues relating to the personnel engaged by bidder/ vendor.
- f. The bidder/ vendor will take all safety measures / precautions during the work. Any accident due to negligence or any other reasons shall be the responsibility of the bidder/ vendor and the Bank shall have no liability in this regard.
- g. The bidder/ vendor hereby represents and warrants that it has full authority to enter into this tender/ Agreement and render the services as envisaged under this tender/ work order/ Agreement and all Corporate or other necessary approvals have been obtained for entering into this tender/ Agreement with Bank. Further, the persons executing this tender/ Agreement on behalf of the bidder/ vendor have full authority and power to execute this tender/ Agreement and bind the bidder/ vendor.

6.PAYMENT TERMS:

- I. The AMC charges will be paid half yearly by Head Office upon satisfactory completion of half yearly Preventive Maintenance visits and visit as and when required subject to submission of visit reports duly authenticated by the Branches/RBOs confirming satisfactory functioning of the systems. **Consolidated AMC visit report of branches to be submitted to Head Office and respective Regional Business Offices.**
- II. No advance amount will be paid along with the Work Order / Letter Of Intent.

7. Penalty:

- i. Any complaint regarding repair and maintenance of CCTV cameras should be attended by the vendor within 4 hours and it should be resolved within 24 hours. Vendor will be required to pay penalty as per clauses mentioned in tender document, if repair /replacement works of defective equipment does not take place within the stipulated period as per tender document.
- ii. In case the Bidder is unable to repair the equipment and suitable standby is not provided, BANK reserves the option of getting the systems repaired and cost of repair incurred will be imposed as penalty.
- iii. If service of bidder/ vendor is found unsatisfactory, bank will have right to forfeit the Earnest Money Deposit/Performance Guarantee submitted by the bidder.

8. Applicable Law:

- I. The tender shall be interpreted in accordance with the laws of the Union of India and shall be subject to the exclusive jurisdiction of courts at Hyderabad.
- II. Authorized signatory of the Bidder should duly sign and stamp each page of the Tender there by acknowledging acceptance of the terms & conditions.
- III. The Successful bidder shall sign an agreement within seven (7) days from the date of acceptance of the tender with the bank in the prescribed form.
- IV. **Dispute resolution:** Any and all disputes, difference, controversies and conflicts (“Disputes”) whatsoever arising between the parties out of or in connection with the tender/ work order/ Agreement or the performance or non-performance of the rights and obligations set forth herein, or the breach, termination, invalidity or interpretation thereof shall be referred for arbitration in terms of the Arbitration and Conciliation Act, 1996 (Arbitration Act) or any amendments thereof. Prior to submitting the disputes to arbitration the parties shall make all endeavours to settle the dispute/s through mutual negotiation and discussions. In the event that the said dispute/s are not settled within 30 days of the arising thereof as evidenced through the first written communication from any party notifying the other regarding the disputes, the same shall finally be settled and determined by arbitration as above.
- V. The place of arbitration shall be at Hyderabad and the language used in the arbitral proceedings shall be English. Arbitration shall be conducted by a mutually appointed sole arbitrator. If the Parties are unable to agree upon a sole Arbitrator, each Party shall appoint

one arbitrator and the two arbitrators so appointed by the Parties shall appoint the third arbitrator, who shall be the Chairman of the Arbitral Tribunal.

VI. The arbitral award shall be in writing and subject to the provisions of the Arbitration and Conciliation Act, 1996. The award of the arbitrator shall be final and conclusive and binding upon the Parties.

VII. Pending the submission to arbitration and thereafter, till the Arbitrator or the Arbitral Tribunal renders the award or decision, the parties shall, except in the event of termination of this Agreement or in the event of any interim order/ award is granted under the afore stated Act, continue to perform their obligations under this Agreement.

9.Termination:

- i. The tender/ work order/ Agreement shall be terminated by efflux of time or earlier by the Bank by serving 30 days notice in writing in case the services of the bidder/ vendor is found unsatisfactory or not in accordance with the tender/ work order/ Agreement or there is any breach of the terms and conditions of the tender/ work order/ Agreement on the part of the bidder/ vendor or for convenience.
- ii. The bidder/ vendor goes bankrupt and becomes insolvent.
- iii. If during the currency of the tender/ work order/ Agreement, any statute, rules/ govt. notification prohibits the services envisaged under this tender/ work order/ Agreement or otherwise the contract shall come to an end forthwith and no compensation shall be payable to the bidder/ vendor.

10. COPYRIGHT / LICENSE VIOLATIONS & PROVISION OF LEGAL COPIES:

- i. Bidders shall explicitly absolve the Bank of any responsibility and indemnify the Bank. Bidders should unconditionally absolve the bank of any responsibility and indemnify bank against any liability for the use of system OS (Operating System) and software with regard to copyright/license if any. Whenever the hardware is supplied with preloaded OS appropriate LTU (License to Use)/paper license with necessary media for each of the system shall be provided.
- ii. Bidder has to submit a certificate from the manufacturers along with technical specifications that they are the authorized agents for the sale and service of their product and manufacturer undertakes to support the bidder in supply of required spares.
- iii. Bidder will have to submit a certificate from the manufacturer that the spare parts for the supplied product will be available for after sales service.

11. OTHER TERMS AND CONDITIONS

- i. The acceptance of a tender will rest with the Competent Authority, who does not bind himself to accept the lowest tender and reserves to himself the authority to reject any or all of the tenders received, without assigning any reasons. All tenders in which any of the prescribed conditions are not fulfilled, or are incomplete in any aspect are liable to be rejected.
- ii. In case the Successful Bidder fails to undertake the work, the earnest money / performance guarantee deposited by them will be forfeited and acceptance of their tender will be withdrawn.
- iii. Any item of the work in part or full may be deleted from the tender during execution as per bank's requirements and the decision of the Bank will be final.
- iv. Rates quoted should be valid for a **period of three years** from date of work order / contract.
- v. The Bidder should quote their (own) rates for undertaking the work. No escalation in rates will be allowed under any circumstances during the contract period.
- vi. All taxes including GST in respect of this contract, as applicable, shall be payable by successful bidder including transportation, installation and TA / DA of the workers at site and the Bank will not entertain any claim whatsoever in this respect.
- vii. The successful bidder should undertake job training to branch functionaries in handling and operating of CCTV Camera and other systems/devices.
- viii. In case the bidder/ vendor or any of his employees fail to fulfill or perform their obligations to the satisfaction of the Bank for any reason whatsoever he shall be liable for imposition of financial penalty without prejudice to its other rights and shall be entitled to deduct such damages from the money if any payable to him.
- ix. The bidder/ vendor shall repair / replace the defective equipment with standby equipment within the timelines given in tender document, and restore operation. The bidder/ vendor will be required to pay penalty as per clauses/terms and conditions mentioned in tender document, if repair works/ replacement of defective equipment does not take place within the stipulated period as per tender document.

x. In the event of deficiency in service or penalty ceiling is breached, the bidder/ vendor shall become liable for further penal actions to the extent of termination of his contract with forfeiture of EMD/ performance guarantee as deemed fit and reasonable by the Bank.

xi. The Bank may withhold payment of bills, for deficiency in service or otherwise, and may set-off penalty amount and any other amount which the bidder/ vendor owes to the Bank against charges payable to bidder/ vendor under this tender/ work order/ Agreement.

xii. Besides Half yearly Preventive Maintenance Visits, the bidder shall also attend the Bank any number of calls as & when required on emergencies without any charge within 24 hours.

xiii. Canvassing in connection with tenders is strictly prohibited and the tenders submitted by the Vendors who resort to canvassing will be liable to rejection.

xiv. The bidder/ vendor and officials of bidder/ vendor or its representative agrees that the Confidential Information of the Bank shall be use solely for the purposes consented by the Bank as evidenced in writing. The bidder/ vendor and any of its officials or representatives shall not without the prior written consent of the Bank or as expressly permitted herein, disclose, publish or reveal or cause it to be disclosed, published or revealed or make available to any other person, or use or allow others to disclose or use, the Confidential Information in any manner whatsoever.

xv. The Successful Bidder should support the Bank in taking the back up of the CCTV Camera footage and co-ordinate with the Police officials in case of any theft/requirement of the bank.

xvi. All repair and maintenance service described herein shall be performed by qualified maintenance engineers totally familiar with the EQUIPMENT.

xvii The bidder has to setup "HELP DESK" for call registration and to provide call related information to users. One Senior Engineer among onsite staff shall be identified to work as call coordinator and manage Helpdesk.

xviii. Any worn-out or defective parts withdrawn from the equipment and replaced by the bidder shall be handed over at the branch.

xix. On account of any negligence, commission or omission by the engineers of the bidder and if any loss or damage caused to the Equipment, the bidder shall indemnify/pay/reimburse the loss suffered by the Bank.

xx. The bidder/vendor will not without the prior written consent of the Bank subcontract or permit anyone other than the bidder personnel to perform any of the work, services or other performance required.

xxi. The bidder/ vendor acknowledge that all material and information which has or will come into its possession or knowledge in connection with this tender or in performance thereof, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging or cause loss to Bank. The bidder/ vendor agrees to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this tender, to release or disclose it only to bidder's/ vendor's employees requiring such information and not to release or discloses it to any third party. The bidder/ vendor agrees to take appropriate steps/action with respect to its employees to ensure that the obligations of non-use and non-disclosure of confidential information under this tender are fully satisfied and if any loss caused to the Bank by such acts of the employees, agents, representatives, etc. of the bidder/ vendor, the bidder/ vendor shall indemnify the Bank.

xxii The bidder/vendor shall strictly adhere to all prevailing labour laws inclusive of contract labour (regulation and abolition act of 1970) and other safety regulations. The bidder shall comply with the provision of all labour legislation including the latest requirements of all the Acts, laws, any other regulations that are applicable to the execution of the work order.

xxiii. Permits and licenses required for the execution of the work shall be obtained by the bidder at his own expenses. If the bidder performs any act which is against the law, rules and regulations he shall meet all the costs arising there from and shall indemnify the Bank any legal actions arising there from.

xxiv. The Bank shall not be liable for or in respect of any damages or compensation payable at law in respect or in consequence of any accident or injury to any workmen or other person in the employment of the bidder or any sub-bidder, save and except an accident or injury resulting from any act or default of the Bank or their agents, or employees. The bidder/ vendor shall indemnify and keep indemnified Bank against all such damages and compensation, save and except as aforesaid and against all claims, proceedings, costs, charges and expenses whatsoever in respect thereof or in relation thereto.

xxv. Bank has the right to engage 3rd party service for verification of work/service done by the existing vendor to ensure the genuinity of services /spares provided.

xxvi. The bidder/vendor shall continuously maintain adequate protection, of all his work from damage and shall protect the Bank's properties from injury or loss arising in connection with contract. The bidder/vendor shall take all precautions for safety and protection of his employees on the works and shall comply with all applicable provisions of Government and local bodies' safety laws and relevant building codes to prevent accidents, or injuries to persons or property of about or adjacent to his place of work.

xxvii. Even though bidders may satisfy the above requirements, they may be disqualified, if they have made misleading or false representation or facts or deliberately suppressed the information to be provided in the forms, statements and enclosures of this document. If they have record of poor performance such as abandoning work, not properly completing the contract, financial failures/ weaknesses, etc. In such cases, the Bank has the right to cancel or modify the tender.

12.SUBMISSION OF BIDS:

1. The response to the present tender has to be submitted by way of two stage bidding process.

A) The Bidders will have to submit the Technical Bid with the relevant information /documents/brochures/acceptance **of all terms and conditions strictly as described in this tender document. The following documents must be submitted by prospective bidders for Technical bid:**

(i) EMD of Rs.1,00,000.00 (Rupees One lakh only) in the form of Demand Draft (Refundable) from any Scheduled Commercial Bank or Telangana Grameena Bank favoring Telangana Grameena Bank, Head Office, Hyderabad.(The EMD DD should be submitted well before the scheduled time of the technical bid i.e., 02.00 PM on 09.03.2023 **(Thursday)**. **The Bidders will also have to upload the duly signed and scanned tender document containing pages No. 01 to 31 along with Xerox copy of EMD DD as part of Technical Bid** online through **M/s e-Procurement Technologies Ltd., AHMEDABAD, the outsourcing agency approved by the Bank for e-tendering on the web site <http://etender.sbi/SBI>.**

OR

The offer without Earnest Money Deposit would be considered as non-responsive, incomplete and shall be out rightly rejected. Further, The Micro And Small Enterprises are exempted from payment of Earnest Money subject to furnishing of relevant valid Certificate for claiming Exemption.

In addition to the above, the Micro and Small Enterprises (MSEs) are exempted from submission of EMD (Bid security). Bidders claiming exemption of EMD under this are however required to submit a **signed Bid securing declaration** accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the

period of THREE years from being eligible to submit Bids for tenders with Bank or blacklisted for lifetime as the case may be decided by the Bank.

(ii) Firm order : The Bidder will have to submit copies of documentary evidences confirming that they have minimum experience of three **years** having successfully completed the similar work costing not less than the amount equal to Rs.15,00,000.00 (Rupees Fifteen lakhs only) each i.e. of **SUPPLY, INSTALLATION AND COMPREHENSIVE AMC OF STANDALONE DIGITAL IP BASED CCTV SYSTEMS WITH NVR for Govt./PSU/ Banking & Other Institutions (Attach supporting documents)**". The Bidder should provide proper documentary proof in support of satisfactory completion of similar works during the last two years. Work order / completion certificate copies, experience certificate issued by the clients are only acceptable as proof.

(iii) **Turnover** : The Bidder should be a profitable Registered Company / firm involved in **SUPPLY, INSTALLATION AND COMPREHENSIVE AMC OF STANDALONE DIGITAL IP BASED CCTV SYSTEMS WITH NVR** for at least three (3) years. The firm should have minimum annual turnover of Rs.25,00,000.00 (Rupees Twenety five lakhs only) each for the years ending 31st March 2020, 31st March 2021 & 31st March 2022. The bidder/ vendor have to submit copy of audited or CA Certified Balance sheet, Profit & Loss statement and trading account details for these financial years.

(iv) Annexure-I –Technical Bid : Bidder should furnish make/model for Digital IP based CCTV systems for parts/spare parts requiring replacement and should be of standard quality.

(v) Annexure-II –Technical Bid : Bidder should furnish make/model for Analog based CCTV systems for parts/spare parts requiring replacement and should be of standard quality (Only for HO).

(v) Annexure-III -- Particulars of bidder

(vi) Annexure-IV – Declaration by bidder

B. The Bidders shall also submit Financial (Indicative) Bid as per Annexure-V well in time i.e., by 2.00 PM on 09.03.2023 (Thursday) and at the place specified.

C. The Bids will be short listed after evaluation of Technical Bids and further financial **(Indicative)** bids of successful bidders in technical bids.

D. The short-listed Bidders will have to participate in Reverse Auction to be conducted by M/s e-Procurement Technologies Ltd. (the company selected by the Bank for conducting e-procurement Reverse Auction process). Short-listed Bidders will be trained by e-Procurement Technologies Ltd. for this purpose and they will have to abide by the e-business rules framed by the Bank in consultation with e-Procurement Technologies Ltd.

E. The short listed bidders have to upload the following documents with signature and seal to M/s e-Procurement Technologies Ltd.

- a. EMD DD/MSME certificate
- b. Bid security document
- c. Signed and stamped copy of Tender document from page no.1 to 31
- d. IT returns (Last three financial years)

13.DIGITAL SIGNATURE: The Bidders are advised to note that it is mandatory to have a valid digital certificate issued by any of the valid certifying authority approved by Govt. of India to participate in online bidding and ensure that they have the same well in advance or if any assistance is required for this purpose, bidders can contact our service provider (M/s e-Procurement Technologies Ltd.) as under.

Contact Person: Mr. Dinesh Pamwani, M/s e-Procurement Technologies Ltd,
Ahmedabad :Ph. Nos. 07968136822, 91-6354919567
e-mail:dinesh.p@auctiontiger.net

14.The Bidders/vendors are advised to note that they cannot make their submission of bids physical as well as online after the time stipulated above and no extension of time will be permitted for submission of bid.

15.OPENING AND EVALUATION OF BIDS:

A.OPENING OF BIDS:

1. The Technical Bid/Tender will be opened on 09.03.2023 (Thursday) at 4.00 PM. Any change in opening date and time will be notified by the Bank in advance. After opening of the Technical Bid/Tender, during technical evaluation, if any further clarifications are warranted, the same should be submitted physically to the Telangana Grameena Bank, Head Office, Hyderabad by the bidders/vendors within 48 hrs otherwise their tender documents will be summarily rejected. After technical evaluation of the bids the financial bids (Indicative) of successful short

listed bidders in technical bid will be evaluated. Incomplete, unsigned pages, non-submission of required documents or evidence as specified by the Bank will be treated as non-compliance and these bids will be liable for rejection.

2. The Bidder should mention the make and model of the system. Bidder should offer only a specific make and model meeting the tender specifications. **Bids with multiple models and options will be rejected.** Such bids will be rejected during technical evaluation and also such vendors will not be considered for participating in Financial (**Indicative**), **Price Bid and Reverse Auction**. Bids with enclosures containing terms, which are not in conformity with any of the terms and conditions / specifications of the tender will be disqualified.
3. If any Bidder offers any of the components / parts / equipments of higher capacity than that specified, it will be considered as equivalent and no weightage will be given.
4. Reverse Auction will be conducted by M/s e-Procurement Technologies Ltd., AHMEDABAD and **the date and time will be informed separately.**
5. Necessary training, procedure and business rules applicable for Online Technical Bidding and Reverse Auction procedure will be provided by M/s e-Procurement Technologies Ltd to the bidders/vendor.
6. For the bidders/vendor who qualified in the technical bid, necessary training on the bidding process will be provided by M/s. e-Procurement Technologies Ltd.
7. The bidders are required to execute all the required documents for the e-procurement auction process, if any, as per the stipulation as and when necessary.
8. **Bank will prescribe a Start Bid price and bid decrement amount for the Reverse Auction.** Bidders have to adhere to the terms and conditions and business rules prescribed for participation in the Reverse Auction proceedings. Participation in the Reverse Auction will be deemed to be acceptance of terms and conditions of the Auction. The terms and conditions and business rules will be specified and advised to participating bidders in advance through M/s e-Procurement Technologies Ltd.
9. **After successful completion of reverse auction, the results of reverse auction will be evaluated.**

16.AWARD CRITERIA:

Earnest Money Deposit (EMD), Performance Guarantee and Penalties:

- a. The tender without EMD shall be summarily rejected. No exemption for EMD will be entertained.
- b. The EMD of unsuccessful bidders shall be returned without interest within 30 days after award of work to the successful bidder. The EMD of successful bidder will be retained as a part of security deposit. No interest will be paid on the EMD by the Bank.
- c. The EMD stands forfeited in case the bidder withdraws or amends his bid after submission of tender document and tender closing date/time.
- d. In addition to the above, the Micro and Small Enterprises (MSEs) are exempted from submission of EMD (Bid security). Bidders claiming exemption of EMD under this are however required to submit a **signed Bid securing declaration** accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of 03 years from being eligible to submit Bids for tenders with Bank or blacklisted for lifetime as the case may be decided by the Bank.
- e. The successful bidder/ vendor shall be required to deposit performance security in the form of bank guarantee valid for three years, for an amount equals to 3% of total contract value from a Scheduled Commercial Bank/ TGB, which has been calculated around Rs.2,00,000/- in a format provided/ approved by the Bank within 15 days from the date of the award of the work.
- f. The Bank will require the successful bidder to provide an irrevocable, unconditional Performance Bank Guarantee within 15 days from signing of the agreement post Notification of award, for a value equivalent to 3 % of the total cost. The Performance Guarantee should be valid for a period of 36 months. The Performance Guarantee shall be kept valid till completion of the work. The Performance Guarantee shall contain a claim period of three months from the last date of validity. The successful bidder shall be responsible for extending the validity date and claim period of the Performance Guarantee as and when it is due on account of non- completion of the work. In case the successful bidder fails to submit performance guarantee within the time stipulated, the Bank at its discretion may cancel the work order placed on the successful bidder without giving any notice. The Bank shall invoke the performance

guarantee in case the successful Vendor fails to discharge their contractual obligations during the period or the Bank incurs any loss due to Vendor's negligence in carrying out the work implementation as per the agreed terms & conditions. In case the contract is extended on year-on-year basis then performance guarantee has to be extended for the corresponding period by the successful bidder/ vendor.

- g. The performance guarantee is required to protect the interest of the Bank against delay in repair/ maintenance and or poor quality of the material or poor performance of services provided, which may warrant invoking of performance guarantee. In case any act of the bidder/ vendor results in imposition of liquidated damages then also the Bank reserves the right to invoke the performance guarantee.
- h. In case the bidder/ vendor or any of his employees fail to fulfill or perform their obligations to the satisfaction of the Bank for any reason whatsoever he shall be liable for imposition of financial penalty without prejudice to its other rights and shall be entitled to deduct such damages from the money if any payable to him.
- i. The bidder/ vendor shall repair / replace the defective equipment with standby equipment within the timelines given in tender document, and restore operation. The bidder/ vendor will be required to pay penalty as per penalty clauses mentioned in tender document, if repair works/ replacement of defective equipment does not take place within the stipulated period as per tender document.
- j. In the event of deficiency in service or penalty ceiling is breached, the bidder/ vendor shall become liable for further penal actions to the extent of termination of his contract with forfeiture of EMD/ performance guarantee as deemed fit and reasonable by the Bank.
- k. The Bank may withhold payment of bills, for deficiency in service or otherwise, and may set-off penalty amount and any other amount which the bidder/ vendor owes to the Bank against charges payable to bidder/ vendor under this tender/ work order/ Agreement.
- l. The Bank will award the Contract to the successful Bidder who has been determined to qualify to perform the Contract satisfactorily and whose Bid has been determined to be responsive, and is the lowest evaluated Bid.
- m. The bank at its discretion can split the work order between L1 bidder and L2 bidder, if L2 bidder agrees/decides to match L1 bidder price in the Tender.

- n. **In the event of tie among two or more bidders, sealed quotations will be called from those bidders, to decide L1 bidder and in case of a further tie, L1 bidder will be decided by “Draw of Lots”.**
- o. **The Bank does not bind itself to accept the lowest tender and reserves its right to split or reject any or all offers without assigning any reason, what so ever.**
- p. The Bank reserves the right at the time of award of contract to increase or decrease the quantity of goods and / or services or change in location where equipments are to be supplied from what was originally specified while floating the e- tender without any change in unit price or any other terms and conditions.

17. Other clauses:

- i. No amendment to this Agreement shall be effective unless it is in writing and signed by duly authorized representatives of both the parties hereto with the mutual written consent.
- ii. Each party warrants and guarantees that it has full power and authority to enter into and perform this tender process/ Agreement and the person signing this tender/ Agreement on behalf of each has been properly authorized and empowered to enter into this tender/ Agreement. Each party further acknowledges that they have read all clauses of tender/ Agreement and understands it, and agrees to be bound by it.
 - ii. **Notices:** Any notice, invoice, approval, advice, report or any other communication required to be given under the tender/ work order/ Agreement shall be in writing and may be delivering the same by hand or sending the same by prepaid registered courier or email to the relevant address or such other address as each party may notify in writing to the other Party from time to time. Any such notice given as aforesaid shall be deemed to be served or received at the time upon delivery (if delivered by hand/e-mail) or upon actual receipt (if sent by post/e-mail). The addresses referred hereinabove are given in detailed in 1-3 page hereof.
- ii. **Jurisdiction:** All disputes arising out of or connected with this tender/ work order/ Agreement/ Contract shall be subject to the jurisdiction of appropriate Court of Hyderabad only and shall be govern by law of India.
- iii. **Saving Clause:** No suits, prosecution or any legal proceedings shall lie against the Bank or any employee of the Bank for anything that is done in good faith or intended to be done in pursuance of this tender/ work order/ Agreement.

18.COMMENCEMENT OF WORK::

- a) The successful Bidder/vendor shall commence his work within a maximum period of 7 days from the date of receipt of Work Order issued by the BANK.
- b) The successful Bidder/vendor shall make available Technical persons at all the regions for successful conducting of half yearly Preventive Maintenance Visits as per schedule and attend to the Bank branches calls immediately as per the banks requirement.
- c) **Instruction Manuals & Accessories:** Each Security & Safety Devices including CCTV Camera should have instruction manual, tool Kit including standard accessories which may be handed over to the Branch Head / Authorized Officer at the time of installation/replacement of the System. The functioning of the System shall be demonstrated to Branch Staff after the installation/replacement. The installation/replacement will be considered as complete only when the System is shown as fully functional and certified so by the Branch Head.

Disclaimer: This Tender is not an offer by the Bank, but an invitation to receive offers from bidders/ vendors. No contractual obligation whatsoever shall arise from the tender process until and unless a formal contract is signed and executed by a duly authorized officer of the Bank.

GENERAL MANAGER-I

ANNEXURE- I

TECHNICAL BID

MAKE AND MODEL FOR REPLACEMENT OF PARTS/SPARE PARTS OF DIGITAL – IP BASED CCTV SYSTEMS IN 427 EXISTING BRANCHES AND 08 RBOS WHERE IRREPARABLE SITUATION ARISES.

A. FOR DIGITAL IP BASED SYSTEM OF CCTV

i. CAMERA:

| S.No | ITEM | MAKE/MODEL |
|------|-------------|------------|
| 1 | 2 MP DOME | |
| 2 | 2 MP BULLET | |

ii. NVR

| S.No | ITEM | MAKE/MODEL |
|------|-------------------|------------|
| 1 | NVR-8CH (2 sata) | |
| 2 | NVR-16CH (2 sata) | |

i. HARD DISK:

| S.No | ITEM | MAKE/MODEL |
|------|----------|------------|
| 1 | HDD- 6TB | |

iii. POE SWITCH

| S.No | ITEM | MAKE/MODEL |
|------|-----------------|------------|
| 1 | POE-10/100/1000 | |

iv. POWER SUPPLY

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|-----------------------|------------|---------------------|
| 1 | Power supply 8 Ch NVR | | |

v. CABLES & CONNECTORS

| S.No | ITEM | MAKE/MODEL |
|------|-------------------|------------|
| 1 | UTP CAT – 6 CABLE | |
| 2 | RJ45 | |

I declare that I under take to Conduct Quarterly preventive maintenance visits to the branches and replacement of parts/spare parts for three years period in 427 existing branches and 8 RBO.

Further I declare that the Make and Model mentioned above are standard type and confirm to the RBI guidelines.

Signature & Seal of the Bidder

Date :

ANNEXURE- II

TECHNICAL BID

MAKE AND MODEL FOR REPLACEMENT OF PARTS/SPARE PARTS OF ANALOG AND DIGITAL – IP BASED CCTV SYSTEMS IN EXISTING AT HEAD OFFICE WHERE IRREPARABLE SITUATION ARISES.

B. FOR ANALOG SYSTEM OF CCTV:

i. CAMERAS:

| S.No | ITEM | MAKE/MODEL |
|------|--------------|------------|
| 1 | 1.3MP DOME | |
| 2 | 2 MP DOME | |
| 3 | 1.3MP BULLET | |
| 4 | 2M BULLET | |

ii. DVR:

| S.No | ITEM | MAKE/MODEL |
|------|--------------|------------|
| 1 | HD-DVR- 8CH | |
| 2 | HD-DVR- 16CH | |

iii. HARD DISK:

| S.No | ITEM | MAKE/MODEL |
|------|----------|------------|
| 1 | HDD- 4TB | |

iv. POWER SUPPLY:

| S.No | ITEM | MAKE/MODEL |
|------|-------------------|------------|
| 1 | Power Supply-8CH | |
| 2 | Power Supply-16CH | |

v. CABLES &CONNECTORS:

| S.No | ITEM | MAKE/MODEL |
|------|-----------|------------|
| 1 | 1+3 CABLE | |
| 2 | BNC | |
| 3 | DC | |

I declare that I under take to Conduct Quarterly preventive maintenance visits to the branches and replacement of parts/spare parts for three years period in existing at Head Office.

Further I declare that the Make and Model mentioned above are standard type and confirm to the RBI guidelines.

Signature & Seal of the Bidder

Date :

ANNEXURE- III

PARTICULARS OF THE BIDDER

**1. Name, complete address of the Firm/Agency and Telephone No.,
Fax No., Email with Agency profile if any -----
-----**

**2. Name, Designation, Address and Telephone Number of Authorized person of Firm / Agency to deal with Fax number and Email address: -----
-----**

**3. Name of the Bank(s) where the agency has account(s):
Address & Telephone number of the Bank (statement of a/c copy enclosed): -----
-----**

4. Please specify as to whether Bidder is a Sole Proprietor /partnership firm/company. Name, address and Telephone No. of Director/ partners should be specified (copies of relevant documents enclosed) -----

5. Goods & Services Tax Registration No.(Copy enclosed):-----

6. PAN/GIR No.(Copy enclosed):-----

7. Annual Turnover for the past two Financial Years ending 31st March 2020, 31st March 2021 & 31st March 2022:(copy of authenticated balance sheets enclosed)

8. Experience: (enclosed relevant documents for authentication as undertaken similar projects in past for Govt/PSU/ Banking & Other Institutions)

9.Details of Earnest Money Deposited:

a) Amount: Rs. _____ (Rupees _____ only)

b) Bank Draft / Pay order :i)Number: _____ ii)Date : -----

c) Name of the Bank/Branch _____

Place _____

Signature of Bidder(with seal) _____

Date _____

Name _____

ANNEXURE- IV

DECLARATION

1. I, -----Son /Daughter of Shri -----
-----Aged -----R/o-----

Proprietor / Partner / Director / Authorized Signatory of -----
competent to sign this Declaration and execute this tender document;

2. I have carefully read and understood all the terms and conditions of the tender and hereby convey my acceptance of the same.

3. The information / documents furnished along with above declaration are true and authentic to the best of my knowledge and belief. I/we am / are well aware of the fact that furnishing of any vague / false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

Signature of Authorized Person

Full Name:_____

Company's Seal:_____

Date:_____

Place:_____

ANNEXURE-V

FINANCIAL(INDICATIVE) PRICE BID (Amount in Rs.)

FOR ANNUAL MAINTENANCE CONTRACT CHARGES PER ANNUM (FOR THREE YEARS) FOR THE EXISTING 427 BRANCHES AND 8 RBOS FOR REPLACEMENT OF PARTS/SPARE PARTS OF DIGITAL – IP BASED CCTV SYSTEMS IN EXISTING 427 BRANCHES AND 8 RBOS WHERE IRREPARABLE SITUATION ARISES.

I. Annual Maintenance Contract Charges(AMC) per branch per annum (To Conduct Quarterly preventive maintenance visits for three years period) in 427 existing branches and 8 RBOs: Rs. _____ (Rupees-----only)

II. INDICATIVE PRICE BID FOR REPLACEMENT OF PARTS/SPARE PARTS OF ANALOG AND DIGITAL IP BASED CCTV SYSTEMS IN 427 EXISTING BRANCHES AND 8 RBOs.

A. FOR DIGITAL IP BASED SYSTEM OF CCTV

i. CAMERA:

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|---|------------|---------------------|
| 1 | 2 MP DOME | | |
| 2 | 2 MP BULLET | | |
| 3 | 2 Mp dome camera with 64 GB memory card | | |

ii. NVR

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|-----------------|------------|---------------------|
| 1 | NVR-8CH 2 SATA | | |
| 2 | NVR-16CH 2 SATA | | |

iii. POE SWITCH

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|---|------------|---------------------|
| 1 | POE-10/100/1000 mbps | | |
| 2 | 8 PORT POEWITH 2 UPLINKS-10/100/1000 mbps | | |

iv. POWER SUPPLY

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|-----------------------|------------|---------------------|
| 1 | Power supply 8 Ch NVR | | |

v. CABLES & CONNECTORS

| S.No | ITEM (Per Meter) | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|-------------------|------------|---------------------|
| 1 | UTP CAT – 6 CABLE | | |
| 2 | CONDUIT STANDARD | | |
| 3 | RJ45 | | |

Declaration By The Bidder

I declare that the prices quoted above are inclusive of all taxes and are as per the specifications mentioned in Annexure-I.

Further I declare that the Make and Model mentioned above are standard type and confirm to the RBI guidelines.

Signature & Seal of the Bidder

Date :

ANNEXURE-VI

FINANCIAL(INDICATIVE) PRICE BID (Amount in Rs.)

FOR ANNUAL MAINTENANCE CONTRACT CHARGES PER ANNUM (FOR THREE YEARS) FOR EXISTING CCTV SET UP AT HEAD OFFICE AND REPLACEMENT OF PARTS/SPARE PARTS OF ANALOG WHERE IRREPARABLE SITUATION ARISES.

III. Annual Maintenance Contract Charges(AMC) at Head Office per annum (To Conduct half preventive maintenance visits for three years period) at Head Office: Rs._____ (Rupees-----only)

IV. INDICATIVE PRICE BID FOR REPLACEMENT OF PARTS/SPARE PARTS OF ANALOG BASED CCTV SYSTEMS IN EXISTING AT HEAD OFFICE.

B. FOR ANALOG SYSTEM OF CCTV:

ii. **CAMERAS:**

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|--------------|------------|---------------------|
| 1 | 1.3MP DOME | | |
| 2 | 2 MP DOME | | |
| 3 | 1.3MP BULLET | | |
| 4 | 2M BULLET | | |

iii. **DVR:**

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|--------------|------------|---------------------|
| 1 | HD-DVR- 8CH | | |
| 2 | HD-DVR- 16CH | | |

iv. **HARD DISK:**

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|----------|------------|---------------------|
| 1 | HDD- 6TB | | |

v. **POWER SUPPLY:**

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|-------------------|------------|---------------------|
| 1 | Power Supply-8CH | | |
| 2 | Power Supply-16CH | | |

vi. **CABLES &CONNECTORS:**

| S.No | ITEM | MAKE/MODEL | PRICE PER UNIT(RS.) |
|------|-----------|------------|---------------------|
| 1 | 1+3 CABLE | | |
| 2 | BNC | | |
| 3 | DC | | |

ANNEXURE-VII

LIST OF BRANCHES-INSTALLATION OF SECURITY(BURGLAR) ALARM SYSTEMS

| ADILABAD REGION-999 | | | | | |
|---------------------|--------------------|----------|----------------|-----|------------|
| S.No. | Name of the Branch | Br. Code | Present Region | RBO | Br cont no |
| 1 | ADILABAD MAIN | 2 | ADILABAD | ADB | 9491041704 |
| 2 | ARLI (T) | 3 | ADILABAD | ADB | 9491041705 |
| 3 | BAZARHATHNOOR | 5 | ADILABAD | ADB | 9491041707 |
| 4 | BELA | 8 | ADILABAD | ADB | 9491041710 |
| 5 | BHEEMPUR | 13 | ADILABAD | ADB | 9491041710 |
| 6 | CHIRRAKUNTA | 15 | MANCHERIAL | ADB | 9491041717 |
| 7 | C C ADILABAD | 16 | ADILABAD | ADB | 9491041718 |
| 8 | DANDEPALLY | 18 | MANCHERIAL | ADB | 9491041720 |
| 9 | HASNAPUR | 24 | ADILABAD | ADB | 9491041726 |
| 10 | ICHODA | 25 | ADILABAD | ADB | 9491041727 |
| 11 | INDANPALLY | 26 | MANCHERIAL | ADB | 9491041728 |
| 12 | INDERVALLY | 28 | ADILABAD | ADB | 9491041730 |
| 13 | KAPPARLA | 31 | ADILABAD | ADB | 9491041733 |
| 14 | KARANJI (B) | 32 | ADILABAD | ADB | 9491041734 |
| 15 | KERAMERI | 33 | MANCHERIAL | ADB | 9491041735 |
| 16 | M C ADILABAD | 42 | ADILABAD | ADB | 9491041744 |
| 17 | NEREDIGONDA | 49 | ADILABAD | ADB | 9491041751 |
| 18 | PENDALWADA | 52 | ADILABAD | ADB | 9491041754 |
| 19 | RAJAMPET | 53 | MANCHERIAL | ADB | 9491041755 |
| 20 | RAMAI | 54 | ADILABAD | ADB | 9491041756 |
| 21 | SEETHAGONDI | 57 | ADILABAD | ADB | 9491041779 |
| 22 | SIRPUR U | 59 | MANCHERIAL | ADB | 9491041761 |
| 23 | SIRSANNA | 60 | ADILABAD | ADB | 9491041762 |
| 24 | SONALA | 62 | ADILABAD | ADB | 9491041764 |
| 25 | SUNKIDI | 63 | ADILABAD | ADB | 9491041765 |
| 26 | TAPALPUR | 66 | MANCHERIAL | ADB | 9491041768 |
| 27 | UTNOOR | 68 | ADILABAD | ADB | 9491041770 |
| 28 | WANKIDI | 71 | MANCHERIAL | ADB | 9491041773 |
| 29 | BOATH | 208 | ADILABAD | ADB | 9491041781 |
| 30 | GUDIHATHNOOR | 255 | ADILABAD | ADB | 9491041792 |
| 31 | RAMNAGAR | 261 | ADILABAD | ADB | 9491041793 |
| 32 | JAINATH | 281 | ADILABAD | ADB | 8332988011 |

| | | | | | |
|----|------------------|-----|------------|-----|------------|
| 33 | SHAMPUR | 289 | ADILABAD | ADB | 8332988016 |
| 34 | SIRIKONDA | 306 | ADILABAD | ADB | 8332988058 |
| 35 | BARAMPUR | 307 | ADILABAD | ADB | 8332988057 |
| 36 | DEGAON (B) | 308 | ADILABAD | ADB | 8332988056 |
| 37 | KISHTAPUR (JNRM) | 325 | MANCHERIAL | ADB | 8332988059 |
| 38 | BRAHMANWADA | 331 | ADILABAD | ADB | 8332988062 |
| 39 | ANUKUNTA | 356 | ADILABAD | ADB | 8332988571 |
| 40 | KALAMADUGU | 370 | MANCHERIAL | ADB | 7901096366 |
| 41 | BATTISAVARGAON | 388 | ADILABAD | ADB | 7901096365 |
| 42 | TADIHATHNOOR | 389 | ADILABAD | ADB | 7901096369 |
| 43 | ANKOLI | 390 | ADILABAD | ADB | 7901096362 |
| 44 | CHAPARALA | 399 | ADILABAD | ADB | 8977789338 |
| 45 | RAMPUR | 357 | ADILABAD | ADB | 8332988572 |
| 46 | BHEEMPOOR | 416 | ADILABAD | ADB | 7981922352 |
| 47 | DHANNUR (B) | 424 | ADILABAD | ADB | 9948777744 |
| 48 | KOWTHA (B) | 425 | ADILABAD | ADB | 9030730534 |
| 49 | LINGAPUR | 426 | MANCHERIAL | ADB | 9985856564 |
| 50 | GADIGUDA | 428 | ADILABAD | ADB | 9949911074 |

| KARIMNAGAR RBO-888 | | | | | |
|--------------------|--------------------|----------|----------------|------------|-------------|
| S.No. | Name of the Branch | Br. Code | Present Region | New RBO | Br cont No. |
| 1 | KARIMNAGAR MAIN | 73 | KARIMNAGAR | KARIMNAGAR | 9491041804 |
| 2 | SHANIGARAM | 75 | KARIMNAGAR | KARIMNAGAR | 9491041806 |
| 3 | KATKUR | 80 | KARIMNAGAR | KARIMNAGAR | 9491041813 |
| 4 | MARRIPALLIGUDEM | 81 | KARIMNAGAR | KARIMNAGAR | 9491041814 |
| 5 | CHENJERLA | 82 | KARIMNAGAR | KARIMNAGAR | 9491041815 |
| 6 | INDURTHI | 83 | KARIMNAGAR | KARIMNAGAR | 9491041816 |
| 7 | KUKKALAGUDUR | 84 | KARIMNAGAR | KARIMNAGAR | 9491041817 |
| 8 | PARLAPALLI | 88 | KARIMNAGAR | KARIMNAGAR | 9491041821 |
| 9 | ELABOTHARAM | 89 | KARIMNAGAR | KARIMNAGAR | 9491041822 |
| 10 | ODELA | 91 | KARIMNAGAR | KARIMNAGAR | 9491041824 |
| 11 | KOLANUR | 92 | KARIMNAGAR | KARIMNAGAR | 9491041825 |
| 12 | KOHEDA | 95 | KARIMNAGAR | KARIMNAGAR | 9491041813 |
| 13 | ELKATHURTHY | 97 | KARIMNAGAR | KARIMNAGAR | 9491041830 |
| 14 | GARREPALLI | 101 | KARIMNAGAR | KARIMNAGAR | 9491041834 |
| 15 | DONGATHURTHY | 102 | KARIMNAGAR | KARIMNAGAR | 9491041835 |
| 16 | PEDDPALLY | 105 | KARIMNAGAR | KARIMNAGAR | 9491041838 |

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|----|----------------------|-----|------------|------------|------------|
| 17 | HUSNABAD | 106 | KARIMNAGAR | KARIMNAGAR | 9491041839 |
| 18 | VANGARA | 112 | KARIMNAGAR | KARIMNAGAR | 9491041764 |
| 19 | JAMMIKUNTA | 115 | KARIMNAGAR | KARIMNAGAR | 9491041848 |
| 20 | KAMAN | 117 | KARIMNAGAR | KARIMNAGAR | 9491041808 |
| 21 | RAMNAGAR | 191 | KARIMNAGAR | KARIMNAGAR | 9491041855 |
| 22 | UPPAL (k) | 199 | KARIMNAGAR | KARIMNAGAR | 9491041856 |
| 23 | THEEGALA GUTTA PALLY | 202 | KARIMNAGAR | KARIMNAGAR | 9491041858 |
| 24 | BASWAPUR | 219 | KARIMNAGAR | KARIMNAGAR | 7901617550 |
| 25 | ALUGUNUR | 237 | KARIMNAGAR | KARIMNAGAR | 9491041868 |
| 26 | REKURTHY | 238 | KARIMNAGAR | KARIMNAGAR | 9491041869 |
| 27 | SULTHANABAD | 239 | KARIMNAGAR | KARIMNAGAR | 9491041870 |
| 28 | MOGDUMPUR | 246 | KARIMNAGAR | KARIMNAGAR | 9491041873 |
| 29 | BEJJANKI | 247 | KARIMNAGAR | KARIMNAGAR | 9491041871 |
| 30 | CENTENARY COLONY | 248 | KARIMNAGAR | KARIMNAGAR | 9491041874 |
| 31 | BOMMAKAL | 269 | KARIMNAGAR | KARIMNAGAR | 9491041879 |
| 32 | SHANKARAPATNAM | 275 | KARIMNAGAR | KARIMNAGAR | 8332988018 |
| 33 | MALKAPUR X ROAD | 276 | KARIMNAGAR | KARIMNAGAR | 8332988014 |
| 34 | KANNALA | 285 | KARIMNAGAR | KARIMNAGAR | 8332988028 |
| 35 | KAMALAPUR | 286 | KARIMNAGAR | KARIMNAGAR | 8332988041 |
| 36 | NARSAPUR (ELIGAIID) | 326 | KARIMNAGAR | KARIMNAGAR | 8332988533 |
| 37 | JULAPALLY | 327 | KARIMNAGAR | KARIMNAGAR | 8332988534 |
| 38 | M C PEDDAPALLY | 334 | KARIMNAGAR | KARIMNAGAR | 8332988549 |
| 39 | CHINNAMULKANUR | 344 | KARIMNAGAR | KARIMNAGAR | 8332988560 |
| 40 | ANNARAM | 346 | KARIMNAGAR | KARIMNAGAR | 8332988568 |
| 41 | GUNDLAPALLY | 365 | KARIMNAGAR | KARIMNAGAR | 7901617552 |
| 42 | SAPTHAGIRI COLONY | 366 | KARIMNAGAR | KARIMNAGAR | 8332988592 |
| 43 | SIRSEDU | 382 | KARIMNAGAR | KARIMNAGAR | 7901096355 |
| 44 | GANGIPALLI | 393 | KARIMNAGAR | KARIMNAGAR | 7901096350 |
| 45 | KONDAPALAKALA | 394 | KARIMNAGAR | KARIMNAGAR | 7901096353 |
| 46 | GODISHALA | 395 | KARIMNAGAR | KARIMNAGAR | 7901096351 |
| 47 | AKKANAPET | 398 | KARIMNAGAR | KARIMNAGAR | 7901096347 |
| 48 | BHAGYA NAGAR COLONY | 400 | KARIMNAGAR | KARIMNAGAR | 7901617189 |
| 49 | DHARMARAM | 401 | KARIMNAGAR | KARIMNAGAR | 8332988516 |
| 50 | MUTHARAM (MANTHINI) | 404 | KARIMNAGAR | KARIMNAGAR | 8332988512 |
| 51 | SRIRAMPUR | 405 | KARIMNAGAR | KARIMNAGAR | 8332988515 |
| 52 | KOTHAPALLI (HAVELI) | 415 | KARIMNAGAR | KARIMNAGAR | 7901617230 |
| 53 | GANNERUVARAM | 420 | KARIMNAGAR | KARIMNAGAR | 7901617180 |
| 54 | AKUNUR | 423 | KARIMNAGAR | KARIMNAGAR | 8919055093 |

| 55 | VAVILALA | 427 | KARIMNAGAR | KARIMNAGAR | 9491043764 |
|-------------------------|---------------------------|-----------------|-----------------------|----------------|--------------------|
| 56 | CHALLUR | 431 | KARIMNAGAR | KARIMNAGAR | 9666452283 |
| NIZAMABD RBO-777 | | | | | |
| S.No | Name of the Branch | Br. Code | Present Region | New RBO | Br cont No. |
| 1 | NIZAMABAD MAIN | 118 | NIZAMABAD | NZB | 9491041504 |
| 2 | UTNOOR | 119 | NIZAMABAD | NZB | 9491041505 |
| 3 | ETHONDA | 120 | NIZAMABAD | NZB | 9491041506 |
| 4 | PENTAKALAN | 121 | NIZAMABAD | NZB | 9491041509 |
| 5 | THIRUMALAPUR | 122 | NIZAMABAD | NZB | 9491041510 |
| 6 | SHANTHAPUR | 123 | NIZAMABAD | NZB | 9491041511 |
| 7 | PEDDAMALLA REDDY | 124 | NIZAMABAD | NZB | 9491041512 |
| 8 | KALDURKI | 126 | NIZAMABAD | NZB | 9491041514 |
| 9 | ADLOORYELLAREDDY | 127 | NIZAMABAD | NZB | 9491041515 |
| 10 | RAMPURKALAN | 128 | NIZAMABAD | NZB | 9491041516 |
| 11 | SANGAM | 129 | NIZAMABAD | NZB | 9491041517 |
| 12 | KONDUR | 130 | NIZAMABAD | NZB | 9491041518 |
| 13 | GUTPA | 131 | NIZAMABAD | NZB | 9491041519 |
| 14 | SALAMPAD | 132 | NIZAMABAD | NZB | 9491041520 |
| 15 | EKLORA (B) | 135 | NIZAMABAD | NZB | 9491041523 |
| 16 | MUBARAKNAGAR | 136 | NIZAMABAD | NZB | 9491041524 |
| 17 | PALWANCHA | 137 | NIZAMABAD | NZB | 9491041525 |
| 18 | CHINNAMALLA REDDY | 140 | NIZAMABAD | NZB | 9491041528 |
| 19 | DHARMA REDDY | 141 | NIZAMABAD | NZB | 9491041529 |
| 20 | BHAVANIPET | 142 | NIZAMABAD | NZB | 9491041530 |
| 21 | KAMAREDDY | 143 | NIZAMABAD | NZB | 9491041531 |
| 22 | PANGRA | 184 | NIZAMABAD | NZB | 9491041534 |
| 23 | VELMAL | 187 | NIZAMABAD | NZB | 9491041532 |
| 24 | NANDIPET | 213 | NIZAMABAD | NZB | 9491041543 |
| 25 | RAMAREDDY | 220 | NIZAMABAD | NZB | 9491041548 |
| 26 | BIKNOOR | 221 | NIZAMABAD | NZB | 9491041549 |
| 27 | BODHAN | 223 | NIZAMABAD | NZB | 9491041550 |
| 28 | NAVIPET | 230 | NIZAMABAD | NZB | 9491041552 |
| 29 | BANSWADA | 232 | NIZAMABAD | NZB | 9491041553 |
| 30 | BEERKUR | 240 | NIZAMABAD | NZB | 9491041557 |
| 31 | GANDHARI | 244 | NIZAMABAD | NZB | 9491041559 |
| 32 | MACHAREDDY | 249 | NIZAMABAD | NZB | 9491041560 |
| 33 | NADIPALLY | 256 | NIZAMABAD | NZB | 9491041561 |
| 34 | PADMAJIWADA | 258 | NIZAMABAD | NZB | 9491041562 |

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|----|------------------------|-----|-----------|-----|------------|
| 35 | MOSRA | 267 | NIZAMABAD | NZB | 9491041565 |
| 36 | MANIKBHANDAR | 268 | NIZAMABAD | NZB | 9491041564 |
| 37 | LINGAMPET | 271 | NIZAMABAD | NZB | 8332988023 |
| 38 | YELLAMPET | 278 | NIZAMABAD | NZB | 8332988020 |
| 39 | DOMAKONDA | 279 | NIZAMABAD | NZB | 8332988019 |
| 40 | GAJULPET | 280 | NIZAMABAD | NZB | 8332988025 |
| 41 | KAMAREDDY(SIRCILLA RD) | 303 | NIZAMABAD | NZB | 8332988026 |
| 42 | YEDAPALLY | 305 | NIZAMABAD | NZB | 8332988067 |
| 43 | RUDRUR | 312 | NIZAMABAD | NZB | 8332988523 |
| 44 | RENJAL | 321 | NIZAMABAD | NZB | 8332988524 |
| 45 | NGO'S COLONY | 323 | NIZAMABAD | NZB | 8332988526 |
| 46 | GOVINDPALLY | 348 | NIZAMABAD | NZB | 8332988569 |
| 47 | HEGDOLI | 349 | NIZAMABAD | NZB | 8332988567 |
| 48 | RAJULA | 354 | NIZAMABAD | NZB | 8332988566 |
| 49 | GANNARAM | 373 | NIZAMABAD | NZB | 7901096357 |
| 50 | MOGPAL | 374 | NIZAMABAD | NZB | 7901096358 |
| 51 | BIBIPET | 379 | NIZAMABAD | NZB | 7901096360 |
| 52 | DONGLI | 380 | NIZAMABAD | NZB | 7901096359 |
| 53 | HONNAJIPET | 381 | NIZAMABAD | NZB | 7901096361 |
| 54 | YELLAREDDYPALLY | 411 | NIZAMABAD | NZB | 7901617315 |
| 55 | RAMPUR | 414 | NIZAMABAD | NZB | 7901617314 |
| 56 | JUKKAL | 422 | NIZAMABAD | NZB | 7013784549 |
| 57 | LINGAPUR | 412 | NIZAMABAD | NZB | 7901617313 |

| HYDERABAD-I RBO -666 | | | | | |
|----------------------|--------------------|----------|----------------|---------|-------------|
| S.No. | Name of the Branch | Br. Code | Present Region | New RBO | Br Cont No. |
| 1 | AZIZNAGAR | 145 | HYDERABAD -I | HYD-I | 7901617562 |
| 2 | BODAKONDA | 146 | HYDERABAD -I | HYD-I | 9491041913 |
| 3 | CHEVELLA | 147 | HYDERABAD -I | HYD-I | 9491041914 |
| 4 | DANDUMAILARAM | 150 | HYDERABAD -I | HYD-I | 9491041919 |
| 5 | DILSUKHNAGAR | 151 | HYDERABAD -I | HYD-I | 9491041920 |
| 6 | DUBBACHARLA | 152 | HYDERABAD -I | HYD-I | 9491041921 |
| 7 | ELIMINEDU | 153 | HYDERABAD -I | HYD-I | 9491041922 |
| 8 | HAYATNAGAR | 155 | HYDERABAD -I | HYD-I | 9491041924 |
| 9 | IBRAHIMPATNAM | 156 | HYDERABAD -I | HYD-I | 9491041925 |

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|----|-------------------|-----|--------------|-------|------------|
| 10 | MOKILA | 161 | HYDERABAD -I | HYD-I | 9491041930 |
| 11 | SHAMSABAD | 163 | HYDERABAD -I | HYD-I | 9491041932 |
| 12 | BALAPUR | 168 | HYDERABAD -I | HYD-I | 9491041926 |
| 13 | LAXMINAGAR | 182 | HYDERABAD -I | HYD-I | 9491041943 |
| 14 | HASTINAPURAM | 183 | HYDERABAD -I | HYD-I | 9491041942 |
| 15 | O.U. COLONY | 185 | HYDERABAD -I | HYD-I | 9491041941 |
| 16 | PRASHANTHAGAR | 189 | HYDERABAD -I | HYD-I | 9491041945 |
| 17 | BANDLAGUDA | 190 | HYDERABAD -I | HYD-I | 9491041946 |
| 18 | TARNAKA | 197 | HYDERABAD -I | HYD-I | 9491041954 |
| 19 | MOOSARAMBAGH | 198 | HYDERABAD -I | HYD-I | 9491041955 |
| 20 | MANSOORABAD | 201 | HYDERABAD -I | HYD-I | 9491041956 |
| 21 | BAGHAMBERPET | 203 | HYDERABAD -I | HYD-I | 9491041964 |
| 22 | PEDDAPULI NAGARAM | 205 | HYDERABAD -I | HYD-I | 9491041972 |
| 23 | SNEHAPURI | 210 | HYDERABAD -I | HYD-I | 9491041983 |
| 24 | SAROORNAGAR | 211 | HYDERABAD -I | HYD-I | 9491041982 |
| 25 | NALLAKUNTA | 224 | HYDERABAD -I | HYD-I | 9491042006 |
| 26 | WEST MAREDPALLY | 225 | HYDERABAD -I | HYD-I | 9491042005 |
| 27 | SR NAGAR | 226 | HYDERABAD -I | HYD-I | 9491042008 |
| 28 | TIRUMALGHERRY | 227 | HYDERABAD -I | HYD-I | 9491042007 |
| 29 | RAMNAGAR | 228 | HYDERABAD -I | HYD-I | 9491042011 |
| 30 | HIMAYATHNAGAR | 229 | HYDERABAD -I | HYD-I | 9491042013 |
| 31 | PADMARAO NAGAR | 231 | HYDERABAD -I | HYD-I | 9491042014 |
| 32 | ABDULAPURMET | 234 | HYDERABAD -I | HYD-I | 9491042016 |
| 33 | MANCHAL | 242 | HYDERABAD -I | HYD-I | 9491042017 |
| 34 | BADANGPET | 243 | HYDERABAD -I | HYD-I | 9491042018 |
| 35 | SHANTHINAGAR | 254 | HYDERABAD -I | HYD-I | 9491042002 |
| 36 | MUNAGANNOOR | 265 | HYDERABAD -I | HYD-I | 9491042027 |
| 37 | NARSINGI | 292 | HYDERABAD -I | HYD-I | 8332988030 |
| 38 | MIRZAGUDA | 293 | HYDERABAD -I | HYD-I | 8332988035 |
| 39 | KOTHAGUDA | 294 | HYDERABAD -I | HYD-I | 8332988031 |
| 40 | RAGANNAGUDA | 295 | HYDERABAD -I | HYD-I | 8332988036 |
| 41 | MIYAPUR | 297 | HYDERABAD -I | HYD-I | 8332988037 |
| 42 | RAIPOLE | 309 | HYDERABAD -I | HYD-I | 8332988530 |
| 43 | GUNGAL | 310 | HYDERABAD -I | HYD-I | 7901617563 |
| 44 | PEDDA SHAPUR | 343 | HYDERABAD -I | HYD-I | 8332988550 |
| 45 | SINGAPUR | 351 | HYDERABAD -I | HYD-I | 8332988562 |
| 46 | CHINTHAPATLA | 355 | HYDERABAD -I | HYD-I | 8332988561 |
| 47 | LOYAPALLI | 376 | HYDERABAD -I | HYD-I | 7901617473 |
| 48 | PULUMAMIDI | 377 | HYDERABAD -I | HYD-I | 7901617476 |
| 49 | MANKHAL | 378 | HYDERABAD -I | HYD-I | 7901617477 |

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|----|--------------|-----|--------------|-------|------------|
| 50 | THIMMAPUR | 385 | HYDERABAD -I | HYD-I | 7901617478 |
| 51 | BATASINGARAM | 386 | HYDERABAD -I | HYD-I | 7901096342 |
| 52 | YACHARAM | 406 | HYDERABAD -I | HYD-I | 7901617480 |
| 53 | MAHESHWARAM | 408 | HYDERABAD -I | HYD-I | 7901617481 |

| MANCHERIAL RBO-901 | | | | | |
|--------------------|--------------------|----------|----------------|---------|-------------|
| S.No. | Name of the Branch | Br. Code | Present Region | New RBO | Br cont No. |
| 1 | AWADAM | 4 | MANCHERIAL | MNCL | 9491041706 |
| 2 | BEJJUR | 7 | MANCHERIAL | MNCL | 9491041709 |
| 3 | BELLAMPALLI | 9 | MANCHERIAL | MNCL | 9491041711 |
| 4 | BHEEMINI | 12 | MANCHERIAL | MNCL | 9491041714 |
| 5 | CHENNUR | 14 | MANCHERIAL | MNCL | 9491041716 |
| 6 | DAHEGAON (S) | 17 | MANCHERIAL | MNCL | 9491041719 |
| 7 | GOLLETI | 22 | MANCHERIAL | MNCL | 7901617561 |
| 8 | HAJIPUR | 23 | MANCHERIAL | MNCL | 9491041725 |
| 9 | INDARAM | 27 | MANCHERIAL | MNCL | 9491041729 |
| 10 | KANNEPALLI | 30 | MANCHERIAL | MNCL | 9491041732 |
| 11 | KOTAPALLY | 34 | MANCHERIAL | MNCL | 9491041736 |
| 12 | KOWTHALA | 35 | MANCHERIAL | MNCL | 9491041737 |
| 13 | KUNDARAM | 36 | MANCHERIAL | MNCL | 9491041738 |
| 14 | KYATHANPALLY | 38 | MANCHERIAL | MNCL | 9491071740 |
| 15 | LUXETTIPET | 41 | MANCHERIAL | MNCL | 9491041743 |
| 16 | MANCHERIAL | 45 | MANCHERIAL | MNCL | 9491041747 |
| 17 | MUTHYAMPALLY | 47 | MANCHERIAL | MNCL | 9491041749 |
| 18 | NENNEL | 48 | MANCHERIAL | MNCL | 9491041750 |
| 19 | RASHAPALLY | 55 | MANCHERIAL | MNCL | 9491041757 |
| 20 | REBBENA | 56 | MANCHERIAL | MNCL | 9491041758 |
| 21 | SEETHARAMPALLI | 58 | MANCHERIAL | MNCL | 9491041760 |
| 22 | S S COLONY | 61 | MANCHERIAL | MNCL | 9491041763 |
| 23 | TANDUR | 64 | MANCHERIAL | MNCL | 9491041766 |
| 24 | TIRYANI | 67 | MANCHERIAL | MNCL | 9491041769 |
| 25 | YAPAL | 72 | MANCHERIAL | MNCL | 9491041774 |
| 26 | SURARAM | 107 | MANCHERIAL | MNCL | 9491041840 |
| 27 | KATARAM | 108 | MANCHERIAL | MNCL | 9491041841 |
| 28 | GODAVARIKHANI | 169 | KARIMNAGAR | MNCL | 9491041849 |
| 29 | KAGAZNAGAR | 179 | MANCHERIAL | MNCL | 9491041778 |
| 30 | NEELWAI | 194 | MANCHERIAL | MNCL | 9491041780 |
| 31 | KOYYUR | 209 | MANCHERIAL | MNCL | 9491041861 |

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|----|-------------------------|-----|------------|------|------------|
| 32 | MULKALA | 235 | MANCHERIAL | MNCL | 9491041789 |
| 33 | RAVINDRA NAGAR | 262 | MANCHERIAL | MNCL | 9491041609 |
| 34 | JAIPUR | 263 | MANCHERIAL | MNCL | 7901617559 |
| 35 | MEDARIWADA | 264 | MANCHERIAL | MNCL | 9491041607 |
| 36 | ANTHERGAON | 272 | KARIMNAGAR | MNCL | 8332988027 |
| 37 | MAHAMUTHARAM | 274 | MANCHERIAL | MNCL | 8332988021 |
| 38 | MUTHYAMPET | 283 | MANCHERIAL | MNCL | 8332988013 |
| 39 | ASNAD | 284 | MANCHERIAL | MNCL | 8332988033 |
| 40 | THADICHERLA | 301 | MANCHERIAL | MNCL | 8332988029 |
| 41 | SURAI PALLY | 302 | KARIMNAGAR | MNCL | 8332988034 |
| 42 | ELKAPALLY | 314 | MANCHERIAL | MNCL | 7901617561 |
| 43 | MUTHAMPET | 315 | MANCHERIAL | MNCL | 8332988536 |
| 44 | SIRPUR (t) Rudraram | 316 | MANCHERIAL | MNCL | 8332988538 |
| 45 | SRI SRI NAGAR | 329 | MANCHERIAL | MNCL | 8332988535 |
| 46 | SINGAPUR | 212 | MANCHERIAL | MNCL | 9491041782 |
| 47 | RECHINI | 367 | MANCHERIAL | MNCL | 8332988509 |
| 48 | THIMMAPUR | 369 | MANCHERIAL | MNCL | 8332988511 |
| 49 | MEDIPALLY CHOWRASTA | 391 | KARIMNAGAR | MNCL | 8332988513 |
| 50 | DORAGARIPALLY | 392 | MANCHERIAL | MNCL | 8332988514 |
| 51 | KUNCHAVELLY | 402 | MANCHERIAL | MNCL | 9951567195 |
| 52 | MAHADEVPUR | 403 | MANCHERIAL | MNCL | 7901617354 |
| 53 | BELLAMPALLI MKT AREA | 421 | MANCHERIAL | MNCL | 9989959908 |
| 54 | SIRSA | 429 | MANCHERIAL | MNCL | 8099161709 |
| 55 | VEMANPALLY | 430 | MANCHERIAL | MNCL | |

HYDERABAD-II RBO , 902

| S.No. | Name of the Branch | Br. Code | Present Region | New RBO | Br Cont No. |
|-------|--------------------|----------|----------------|---------|-------------|
| 1 | CHOWDAPUR | 148 | HYD-II | HYD-II | 9491041917 |
| 2 | DADAPUR | 149 | HYD-II | HYD-II | 9491041918 |
| 3 | GHATSINGAPUR | 154 | HYD-II | HYD-II | 9491041923 |
| 4 | KOMSETTYPALLY | 157 | HYD-II | HYD-II | 9491041935 |
| 5 | KUKATPALLY | 158 | HYD-II | HYD-II | 9491041927 |
| 6 | MAILWAR | 159 | HYD-II | HYD-II | 9491041928 |
| 7 | MEDCHAL | 160 | HYD-II | HYD-II | 9491041929 |
| 8 | PARGI | 162 | HYD-II | HYD-II | 9491041933 |
| 9 | TANDUR | 164 | HYD-II | HYD-II | 9491041931 |

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|----|-------------------|-----|--------|--------|------------|
| 10 | UPPAL | 165 | HYD-II | HYD-II | 9491041915 |
| 11 | VELCHAL | 166 | HYD-II | HYD-II | 9491041916 |
| 12 | VIKARABAD | 167 | HYD-II | HYD-II | 9491041934 |
| 13 | NAGARAM | 172 | HYD-II | HYD-II | 9491041936 |
| 14 | GUNDLAPOCHAMPALLY | 174 | HYD-II | HYD-II | 9491041937 |
| 15 | JODIMETLA | 175 | HYD-II | HYD-II | 9491041938 |
| 16 | SURARAM | 178 | HYD-II | HYD-II | 9491041939 |
| 17 | NIZAMPET | 180 | HYD-II | HYD-II | 9491041940 |
| 18 | TURKAPALLY | 186 | HYD-II | HYD-II | 9491041944 |
| 19 | MALLAPUR | 192 | HYD-II | HYD-II | 9491041947 |
| 20 | AYODHYANAGAR | 193 | HYD-II | HYD-II | 9491041948 |
| 21 | RAMPALLY | 195 | HYD-II | HYD-II | 9491041953 |
| 22 | GAYATHRINAGAR | 196 | HYD-II | HYD-II | 9491041949 |
| 23 | MARUTHINAGAR | 200 | HYD-II | HYD-II | 9491041957 |
| 24 | MALKAJGIRI | 204 | HYD-II | HYD-II | 9491041970 |
| 25 | SWARNADHAMNAGR | 214 | HYD-II | HYD-II | 9491041992 |
| 26 | NAGOLE | 216 | HYD-II | HYD-II | 9491041993 |
| 27 | CCI ROAD, TANDUR | 266 | HYD-II | HYD-II | 9491042026 |
| 28 | KALYANPURI | 290 | HYD-II | HYD-II | 8332988038 |
| 29 | GHATKESAR | 291 | HYD-II | HYD-II | 8332988527 |
| 30 | WEST VENKATAPUR | 296 | HYD-II | HYD-II | 8332988032 |
| 31 | GAJULARAMARAM | 298 | HYD-II | HYD-II | 8332988040 |
| 32 | KUSHAIGUDA | 299 | HYD-II | HYD-II | 8332988039 |
| 33 | KEESARA DAYARA | 300 | HYD-II | HYD-II | 8332988528 |
| 34 | MOOSAPET | 317 | HYD-II | HYD-II | 8332988531 |
| 35 | JAGADGIRIGUTTA | 318 | HYD-II | HYD-II | 8332988532 |
| 36 | MANNEGUDA | 337 | HYD-II | HYD-II | 8332988552 |
| 37 | BARWAD | 338 | HYD-II | HYD-II | 8332988553 |
| 38 | RANGAREDDYPALLY | 339 | HYD-II | HYD-II | 8332988554 |
| 39 | MUJAHIDPUR | 340 | HYD-II | HYD-II | 8332988508 |
| 40 | BANDIYELKACHARLA | 341 | HYD-II | HYD-II | 8332988556 |
| 41 | AUSHAPUR | 342 | HYD-II | HYD-II | 8332988551 |
| 42 | BANTWARAM | 350 | HYD-II | HYD-II | 8332988565 |
| 43 | YENKATALA | 352 | HYD-II | HYD-II | 8332988563 |
| 44 | SRIPURAM | 353 | HYD-II | HYD-II | 8332988564 |
| 45 | RASNAM | 358 | HYD-II | HYD-II | 8332988577 |
| 46 | PEDDEMUL | 359 | HYD-II | HYD-II | 8332988574 |
| 47 | YENNEPALLY | 360 | HYD-II | HYD-II | 8332988573 |
| 48 | YEKMAMIDI | 361 | HYD-II | HYD-II | 8332988575 |
| 49 | YELLAKONDA | 362 | HYD-II | HYD-II | 8332988578 |

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|----|--------------|-----|--------|--------|------------|
| 50 | YELLAMPET | 363 | HYD-II | HYD-II | 8332988576 |
| 51 | JAWAHARNAGAR | 387 | HYD-II | HYD-II | 7901096340 |
| 52 | NAGARAM | 409 | HYD-II | HYD-II | 9841462100 |
| 53 | KOATPALLY | 417 | HYD-II | HYD-II | 9010174795 |
| 54 | PEERZADGUDA | 419 | HYD-II | HYD-II | |

| JAGTIAL RBO-903 | | | | | |
|-----------------|--------------------|----------|----------------|---------|-------------|
| S.No. | Name of the Branch | Br. Code | Present Region | New RBO | Br Cont No. |
| 1 | GOLLAPALLY | 74 | JAGTIAL | JAG | 9491041805 |
| 2 | KODURPAKA | 76 | JAGTIAL | JAG | 9491041809 |
| 3 | LINGANNAPET | 77 | JAGTIAL | JAG | 9491041810 |
| 4 | ELLANTHAKUNTA | 78 | JAGTIAL | JAG | 9491041811 |
| 5 | SARANGAPUR | 79 | JAGTIAL | JAG | 9491041812 |
| 6 | RAMADUGU | 85 | KARIMNAGAR | JAG | 9491041852 |
| 7 | THANGALLAPALLY | 86 | JAGTIAL | JAG | 9491041819 |
| 8 | BEERPUR | 87 | JAGTIAL | JAG | 9491041820 |
| 9 | KATHALAPUR | 90 | JAGTIAL | JAG | 9491041823 |
| 10 | ALLIPUR | 93 | JAGTIAL | JAG | 9491041826 |
| 11 | NERELLA | 94 | JAGTIAL | JAG | 9491041827 |
| 12 | CHANDURTHI | 96 | JAGTIAL | JAG | 9491041829 |
| 13 | LAXMIPUR | 98 | JAGTIAL | JAG | 9491041831 |
| 14 | GARSHAKURTHI | 99 | KARIMNAGAR | JAG | 9491041832 |
| 15 | CHOPPADANDI | 100 | KARIMNAGAR | JAG | 9491041833 |
| 16 | NIZAMABAD (K) | 103 | JAGTIAL | JAG | 9491041836 |
| 17 | GUDEM | 104 | JAGTIAL | JAG | 9491041837 |
| 18 | AILAPUR | 109 | JAGTIAL | JAG | 9491041842 |
| 19 | RAMANNAPET | 110 | JAGTIAL | JAG | 9491041843 |
| 20 | ARNAKONDA | 111 | KARIMNAGAR | JAG | 9491041844 |
| 21 | VATTEMLA | 113 | JAGTIAL | JAG | 9491041846 |
| 22 | RAJARAMPALLI | 114 | JAGTIAL | JAG | 9491041847 |
| 23 | BURUGUPALLY | 116 | KARIMNAGAR | JAG | 9491041807 |
| 24 | JAGTIAL | 173 | JAGTIAL | JAG | 9491041850 |
| 25 | METPALLY | 177 | JAGTIAL | JAG | 9491041851 |
| 26 | VEMULAWADA | 188 | JAGTIAL | JAG | 9491041854 |
| 27 | KORUTLA | 206 | JAGTIAL | JAG | 9491041860 |
| 28 | SIRCILLA | 215 | JAGTIAL | JAG | 9491041862 |
| 29 | BANDALINGAPUR | 236 | JAGTIAL | JAG | 9491041867 |
| 30 | THANDRIAL | 245 | JAGTIAL | JAG | 9491041872 |

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|----|---------------------|-----|------------|-----|------------|
| 31 | JILLELLA | 250 | JAGTIAL | JAG | 9491041837 |
| 32 | KURIKYALA | 251 | KARIMNAGAR | JAG | 9491041877 |
| 33 | RAIKAL | 252 | JAGTIAL | JAG | 9491041876 |
| 34 | MALLIAL | 253 | JAGTIAL | JAG | 9491041878 |
| 35 | MANNEGUEDEM | 257 | JAGTIAL | JAG | 9491041880 |
| 36 | IBRAHIMPATNAM (k) | 277 | JAGTIAL | JAG | 8332988015 |
| 37 | GOPALRAOPET | 287 | KARIMNAGAR | JAG | 8332988022 |
| 38 | YELLAREDDYPET | 304 | JAGTIAL | JAG | 8332988053 |
| 39 | VEERNAPALLY | 313 | JAGTIAL | JAG | 8332988063 |
| 40 | KATLAKUNTA | 319 | JAGTIAL | JAG | 8332988064 |
| 41 | BATHIKEPALLY | 320 | JAGTIAL | JAG | 8332988065 |
| 42 | KODIMIAL | 328 | JAGTIAL | JAG | 8332988066 |
| 43 | GOLLAPALLY (MANDAL) | 345 | JAGTIAL | JAG | 8332988559 |
| 44 | DHARUR | 347 | JAGTIAL | JAG | 8332988559 |
| 45 | KAPPARAOPET | 368 | JAGTIAL | JAG | 8332988510 |
| 46 | BHUSHANRAOPET | 375 | JAGTIAL | JAG | 7901617551 |
| 47 | KAMALAPUR ROAD | 383 | JAGTIAL | JAG | 7901096352 |
| 48 | NIMMAPALLY | 384 | JAGTIAL | JAG | 7901096354 |
| 49 | VANINAGAR JAGTIAL | 396 | JAGTIAL | JAG | 7901096356 |
| 50 | BUGGARAM | 397 | JAGTIAL | JAG | 7901096349 |
| 51 | MEDIPALLY | 418 | JAGTIAL | JAG | 7901617212 |

| NIRMAL RBO-904 | | | | | |
|----------------|--------------------|----------|----------|---------|-------------|
| S.No. | Name of the Branch | Br. Code | Region | New RBO | Br Cont No. |
| 1 | BEERAVELLY | 6 | ADILABAD | NIRMAL | 9491041708 |
| 2 | BELTHARODA | 10 | ADILABAD | NIRMAL | 9491041712 |
| 3 | BHAINSA | 11 | ADILABAD | NIRMAL | 9491041713 |
| 4 | DEGAON (M) | 19 | ADILABAD | NIRMAL | 9491041721 |
| 5 | DILAWARPUR | 20 | ADILABAD | NIRMAL | 9491041722 |
| 6 | EDBID | 21 | ADILABAD | NIRMAL | 9491041723 |
| 7 | KALLUR | 29 | ADILABAD | NIRMAL | 9491041731 |
| 8 | KUNTALA | 37 | ADILABAD | NIRMAL | 9491041739 |
| 9 | LAXMANCHANDA | 39 | ADILABAD | NIRMAL | 9491041741 |
| 10 | LOKESHWARAM | 40 | ADILABAD | NIRMAL | 9491041742 |
| 11 | MADHAPUR | 43 | ADILABAD | NIRMAL | 9491041745 |
| 12 | MAMDA | 44 | ADILABAD | NIRMAL | 9491041746 |
| 13 | MANJULAPUR | 46 | ADILABAD | NIRMAL | 9491041748 |
| 14 | NIRMAL | 50 | ADILABAD | NIRMAL | 9491041752 |

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|----|----------------------|-----|-----------|--------|------------|
| 15 | PEDDUR | 51 | ADILABAD | NIRMAL | 9491041753 |
| 16 | TANOOR | 65 | ADILABAD | NIRMAL | 9491041767 |
| 17 | WADDIAL | 69 | ADILABAD | NIRMAL | 9491041771 |
| 18 | WANALPAD | 70 | ADILABAD | NIRMAL | 9491041772 |
| 19 | RENJERLA | 125 | NIZAMABAD | NIRMAL | 9491041513 |
| 20 | RAMANNAPET (N) | 133 | JAGTIAL | NIRMAL | 9491041521 |
| 21 | FATHEPUR | 134 | NIZAMABAD | NIRMAL | 9491041522 |
| 22 | PACHALNARKUDA | 138 | JAGTIAL | NIRMAL | 9491041526 |
| 23 | GADKOLE | 139 | JAGTIAL | NIRMAL | 9491041527 |
| 24 | ARMOOR | 144 | NIZAMABAD | NIRMAL | 9491041507 |
| 25 | BASAR | 170 | ADILABAD | NIRMAL | 9491041775 |
| 26 | BHEEMGAL | 171 | JAGTIAL | NIRMAL | 9491041533 |
| 27 | KHANAPUR | 176 | ADILABAD | NIRMAL | 9491041776 |
| 28 | MOTHE | 181 | JAGTIAL | NIRMAL | 9491041508 |
| 29 | KONASAMUNDAR | 207 | JAGTIAL | NIRMAL | 9491041542 |
| 30 | VALGOTE | 217 | JAGTIAL | NIRMAL | 9491041547 |
| 31 | MUPKAL | 222 | NIZAMABAD | NIRMAL | 9491041551 |
| 32 | KAMMARPALLY | 233 | JAGTIAL | NIRMAL | 9491041556 |
| 33 | THALLARAMPUR | 241 | JAGTIAL | NIRMAL | 9491041558 |
| 34 | DASTURABAD | 259 | ADILABAD | NIRMAL | 9491041795 |
| 35 | VENKATAPUR | 260 | ADILABAD | NIRMAL | 9491041794 |
| 36 | PIPRI | 270 | NIZAMABAD | NIRMAL | 9491041563 |
| 37 | DEGAM | 273 | NIZAMABAD | NIRMAL | 8332988024 |
| 38 | KUBEER | 282 | ADILABAD | NIRMAL | 8332988012 |
| 39 | JAM | 288 | ADILABAD | NIRMAL | 8332988017 |
| 40 | KALIGOTE | 311 | NIZAMABAD | NIRMAL | 8332988068 |
| 41 | NYAVANANDI | 322 | JAGTIAL | NIRMAL | 8332988525 |
| 42 | VITHOLI (MUDHOLE) | 324 | ADILABAD | NIRMAL | 8332988060 |
| 43 | ANANTHPET | 330 | ADILABAD | NIRMAL | 8332988061 |
| 44 | MAMIDIPALLY | 332 | NIZAMABAD | NIRMAL | 8332988548 |
| 45 | GOLLAMADA | 335 | ADILABAD | NIRMAL | 8332988557 |
| 46 | KADTHAL | 336 | ADILABAD | NIRMAL | 8332988558 |
| 47 | KORATIKAL | 371 | ADILABAD | NIRMAL | 7901096367 |
| 48 | RAJURA | 372 | ADILABAD | NIRMAL | 7901096368 |
| 49 | MAHAGAON | 407 | ADILABAD | NIRMAL | |
| 50 | BASHEERABAD | 410 | JAGTIAL | NIRMAL | 7901617312 |
| 51 | BUSSAPUR | 413 | NIZAMABAD | NIRMAL | 7901617311 |

| SL No | Name of the RBO | RBO Code | RBO Cont No. |
|--------------|------------------------|-----------------|---------------------|
| 1 | ADILABAD | 999 | 9491041701 |
| 2 | KARIMNAGAR | 888 | 9491041801 |
| 3 | NIZAMABAD | 777 | 9491041501 |
| 4 | HYDERABAD-I | 666 | 9491041962 |
| 5 | MANCHERIAL | 901 | 9491041601 |
| 6 | HYDERABAD-II | 902 | 8332988544 |
| 7 | JAGTIAL | 903 | 7901626001 |
| 8 | NIRMAL | 904 | 7901617100 |

| SL No | Administrative office | Code | HO Cont No. |
|--------------|------------------------------|-------------|---------------------------|
| 1 | HEAD OFFICE (Analog) | 001 | 9491041702, 8332988588 |